



Dear valued customer:

Signing up for water and/or sewer service with the City of Yuba City is simply a matter of downloading a Utility Agreement. If you are the new owner or realtor of a property you may fax or email the application to (530) 822-4828, or [payonline@yubacity.net](mailto:payonline@yubacity.net).

If you are a realtor needing water service for a day, to allow walk-throughs or appraisals, please contact us at (530) 822-4618 or at [payonline@yubacity.net](mailto:payonline@yubacity.net) and request a work order for the exact day you would like water turned on. We will turn the water on by 8:00 am and back off before the end of the work day. If a weekend walk-through or appraisal is needed we can work with you to allow for temporary water service as well.

**CUSTOMER agrees to be bound by the rules, regulations, or ordinances enacted or adopted by the governing body applicable to the CITY'S utility system. Including:**

*Sec. 6-6.08. General use regulations*

*k) Responsibility for equipment. The customer shall, at his own risk and expense, furnish, install, and keep in good and safe condition all equipment which may be required for receiving, controlling, applying, and utilizing water. The City shall not be responsible for damages to property caused by faucets, valves, and other equipment which is open when water is turned on at the meter, either originally or when turned on after a temporary shutdown.*

*(§ 2, Ord. 703, eff. July 1, 1975; § 2, Ord. 003-11, eff. August 18, 2011)*

If are a tenant signing in for service please download the City's Utility Agreement, fill it out and bring your Utility Agreement to City Hall. We ask that you do this because it will be necessary for us to have a copy of your rental agreement or lease, valid identification and a \$60.00 advanced payment.

If you have any questions or concerns please contact Customer Service within the City's Finance Department (530) 822-4618.