

Sutter County Homeless Services

Ymelda Mendoza-Flores

Sutter County Prevention Services Coordinator-Homeless Program

Homeless Services in Sutter County

Coordinated Entry System

September 2017

Project Goal- Streamline homeless services

Open Doors (Sutter County & City of Yuba City)

October 2018

Project Goal-Monthly outreach events to engage with the hard to reach population

Adventist Health Street Nursing Program

Fall 2018

Aimed at connecting area homeless with medical care

Sutter County Homeless to Home Project (H2H)

January 10, 2017 Sutter County BOS approved the Homeless to Housed (H2H) Motel Pilot Project

Project Goal- Provide emergency shelter paired with intensive case management services to Sutter County residents experiencing homelessness who are 50 years and up AND chronically ill

Sutter County Emergency Services Shelter (SuCESS)

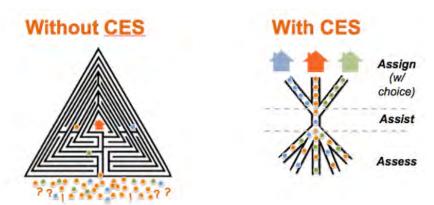
2019

Projects Goal-Provide emergency shelter paired with intensive case management services to Sutter County residents experiencing homelessness

Coordinated Entry

The responsibilities and program requirement of the a Continuum of Care, were written into Public Law on May 20, 2009, the President signed the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act.

- 2009 Sutter-Yuba Homeless Consortium Established
- The Housing and Urban Development Department directed the all Continuums of Care to establish a centralized or coordinated assessment system that would provide an initial, comprehensive assessment of the needs of individuals and families for housing and services to be in place by January 2018.
- Fall 2017-Yuba-Sutter Coordinated Entry System was established





Coordinated Entry Single Entry Point for Homeless Services Resource Centers and Access Points

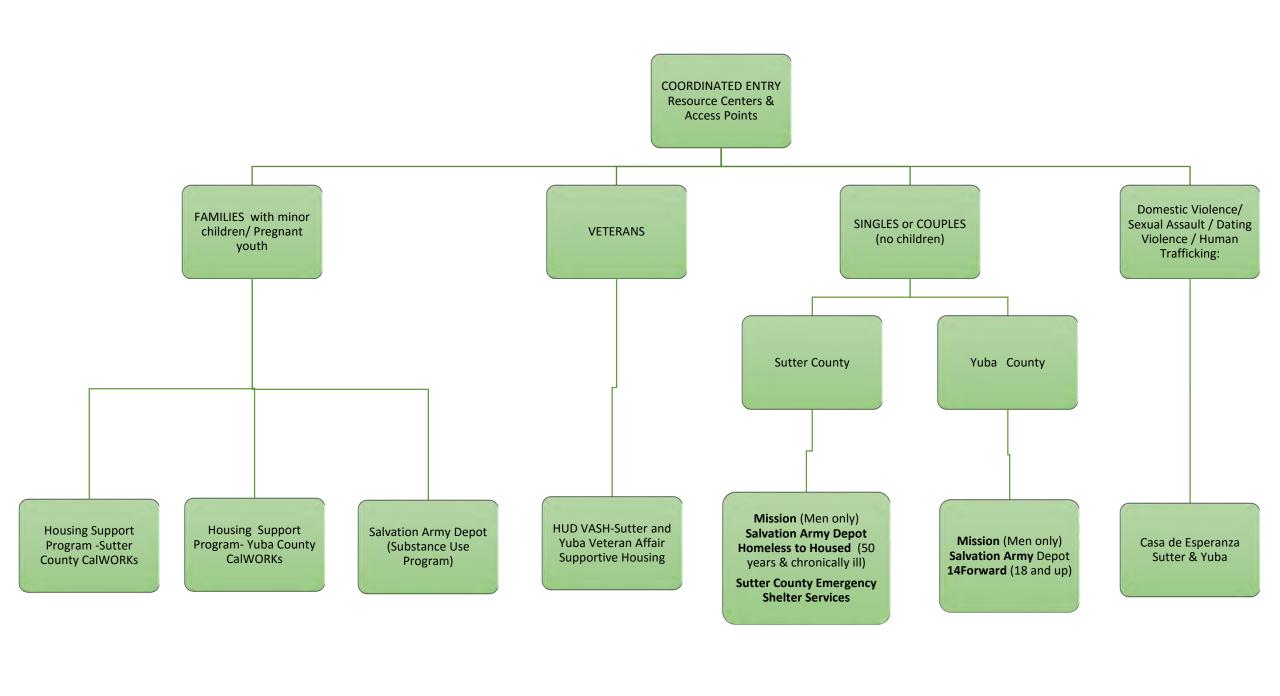
THE LIFE BUILDING CENTER 131 F STREET, MARYSVILLE CA 749-6811

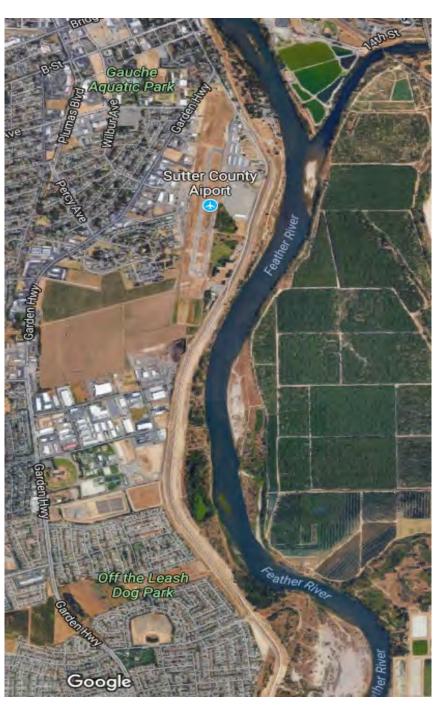


Open Monday – Friday 9:00am -3:30pm HANDS OF HOPE 909 SPIVA YUBA, CITY CA 755-3491

Open Monday – Thursday 11:00am -5:00pm

* Showers & Laundry * Mentoring
*Case Management * Connection to Housing & Services





Open Doors

Monthly outreach event at Whiteaker Hall

Services provided

- Jim Leonard & the Riverbottoms Ministry provides the meal
- Sutter Animal Services Authority
 - ✓ Rabies shots, animal license vouchers and leashes
- Coordinated Entry services (access to shelter list)
- Sutter County Public Health
 - ✓ Flu shots, Hep A vaccines, HIV testing & Narcan (treats opioid overdose)
- Adventist Health Street Nursing Program
- Sutter County OneStop
- Yuba/Sutter Veterans Services
- REST (Regional Emergency Shelter Team)
- Sutter County Eligibility
 - ✓ CalFresh program & I.D. vouchers
- Hair cuts

Adventist Health Street Nursing Program

- The Street Outreach team consists of one Nurse and one Patient Care Coordinator.
- Tuesdays and Thursdays time is split between the two coordinated entry sites & monthly at Open Doors
- The Street Outreach team conducts medical assessments with individual care plans based needs discussed.

Patient Care Coordinator Role

Make new patient appointments for individuals with no primary care doctor, schedule follow up appointments with providers based on findings, health insurance help, transportation, community referrals, coordination of services such as food resources, housing resources, cell phone sign up, as well as any other identified needs.

Nursing Role

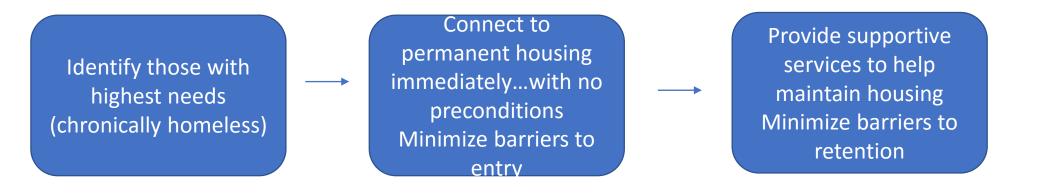
Assessing, screening, and triaging each patient. Check vitals including blood pressure, heart rate, temperature and oxygen. Listen to lungs and heart sounds. Conduct wound checks, education on disease management, insure med compliance by checking medications and talking with doctors and pharmacies, covering cost of medications when the patient has no insurance or co-pay they cannot afford using 340B.



Housing First Approach

Key Principles: Everyone Is Housing Ready

- 1)People experiencing homelessness should be returned to or stabilized in permanent housing **as soon as possible** and connected with the resources required to sustain that housing
- 2)Underlying issues are **best addressed after** that person is in a stable housing environment
- 3)Requirement for funding



Sutter County Homeless to Housed - H2H

 The Homeless to Housed (H2H) Motel Project is a temporary, emergency no-barrier shelter for Sutter County residents 50 years and up and chronically ill.

Provides temporary housing (in motels located in Yuba City);
 barrier reducing intensive case management towards a path to permanent housing and self-sufficiency

Capacity 8-10

90 day program



Sutter County Homeless to Housed - H2H

Eligibility

- Must be on the Coordinated Entry list
- 50 years of age and over AND serious medical condition exacerbated by homelessness

Case management site visits

- Weekly home visits
- Client centered case plan is developed to address:
 - Housing
 - Income (employment or social security disability)
 - Establish primary care
 - Food resources
 - Budgeting
 - Landlord/Tenant relationship
 - Transportation

Post Housing Care (6 months)

 Case managers continue to conduct home visits up to 6 months providing support to participants



Sutter County Emergency Services Shelter (SuCESS)

SuCESS will be a low barrier shelter.

- 20-30 units, double occupancy
- 24 hour shelter

Eligibility

Sutter County resident and 18 years and up

Case management site visits

- Weekly home visits
- Client centered case plan is developed to address:
 - Housing Navigation
 - Income (employment or social security disability)
 - Establish primary care
 - Food resources
 - Budgeting
 - Landlord/Tenant relationship
 - Transportation
- **Post Housing Care** (6 months)
- Case managers continue to conduct home visits up to 6 months providing support to participants





Kathleen, 71 years old living on the streets for three months after a dispute with her roommate in January 2018. Kathleen has severe dementia which made living independently no longer possible. Kathleen found the REST (Regional Emergency Shelter Team) Program which referred her to Coordinated Entry. Kathleen was enrolled into the H2H project.

Kathleen is now living in an assisted living facility.

Thank you

If you have any questions or would like additional information about anything I discussed today, please do not hesitate to contact me at:

Ymelda Mendoza-Flores
Sutter County Prevention Services Coordinator-Homeless Program
Ymendoza-flores@co.sutter.ca.us
(530) 682-4652