

Your residence or place of business has been upgraded with a new digital cellular water meter encoder from the old radio-read dial register. This innovative new technology will allow the City – and our customers – to receive faster, more accurate information about water usage, leaks, and potential maintenance issues.

Your new cellular meter encoder puts the knowledge in your hands with up-to-the minute data collection delivered directly to you via a consumer engagement website and a smartphone/tablet app.

To set up your account, please see the reverse side of this doorhanger or visit https://eyeonwater.com/signup

Say goodbye to uncertainty about your water consumption – and hello to the future of water management!



Questions? Call Public Works at (530) 822-4777 or visit www.yubacity.net/publicworks

## Welcome to EyeOnWater!

Now you can view your water use in a few easy steps:

- Visit <a href="https://eyeonwater.com/signup">https://eyeonwater.com/signup</a> on your computer using a supported web browser.\*
- 2. Enter your service area zip code.
- Enter your billing account number (first 6 digits only – numbers before the dash).
- 4. Enter your email address.
- 5. Create and confirm a password.
- You will get a confirmation email from EyeOnWater. You must verify your email address by clicking on this link. Once you do, you can sign in using your email and password.

\*For the list of supported web browsers please read: http://blog.beaconama.net/browser-compatibilityaquacue-wave-web-browser-compatibility/

We look forward to getting your feedback!

## **Phone App Instructions**

- Go to the App Store on your Android or iPhone and search for "eye on water."
- Download the free App to your iPhone or Android Phone.
- 3. Open the App.
- 4. Tap on the Register button.
- 5. Tap on "Enter your account information manually."
- 6. Enter your Zip Code.
- 7. Select your water provider.
- 8. Enter your Account ID.
- 9. Tap on the Next button.
- 10. Enter a valid e-mail address.
- 11. Create and confirm a password.
- 12. Verify that you have read the Terms of Service.
- 13. Tap on the Next button.
- 14. An email will be sent to the address you provided.
- Click or tap on the link in the email to verify it is valid.
- 16. You can now sign in to your account.