

Land Management and Business License Software License Purchase and Implementation



Background

- Existing software for Land Management and Business License is Sungard Pentamation
- Purchased in 1997
- Several upgrades over the last 19+ years
- Limited online services
- No roadmap for providing enhanced services, requires migration to another product
- Does not meet goals set by City Council for online services
- 2 Committees formed as separate projects to evaluate both Land Management and Business License software
- Goals overlapped and committees combined



Goals

- Provide an enhanced level of online services with an emphasis on usability and features
- Ability to submit permit application online along with digital plan submission and review
- Ability to submit and renew business license applications online with email notification
- Integration with existing Geographic Information Systems
- Integration between permit and business license modules to satisfy business rules
- Cost effective



Evaluations

- Six firms contacted and their products evaluated
 - Accela Civic Platform – Land Management & Business License
 - ViewPoint Cloud – Land Management
 - Sungard TraKiT – Land Management & Business License
 - Tyler Technologies EnerGov – Land Management & Business License
 - HDL – Business License
 - MuniServices – Business License



Why Accela?

- Online permit application with plan submittal and full electronic plan comparison and markup
- Online business license application and renewal with email notifications
- Integrates with City GIS for rules and history
- Permitting and business licenses are integrated
- Most cost effective offering for the features provided
- West Coast support center
- Wide local agency adoption with active local user group
- Accela participates in Open Source/Code for America projects



Recommendation

A) Authorize the City Manager to approve the purchase of software licenses from Accela of San Ramon, CA, in an amount not to exceed \$30,447

B) Sign a Professional Services Agreement with The Sidwell Company of St. Charles, IL, for Implementation Services in an amount not to exceed \$45,444 for a total project cost not to exceed \$75,891 with the finding that it is in the best interest of the City

Questions?

